

Volunteers are key to creating compassionate, calm & dignified spaces for our patients.

When they feel apprehensive or overwhelmed, your kind smile & presence can provide instant relief. When someone is getting ready for their appointment or to go home, your knowledge of where everything is and what to do will make everything go smoothly. And when our staff wish they can be in multiple places at the same time, your helping hands will make their job a little easier & less stressful.

The <u>Jerry Coughlan Health & Wellness Centre</u> is opening soon in north Pickering, and we need your generous & thoughtful touch in our third-floor Surgical Centre.

Read below about all the details about becoming a volunteer at the Jerry Coughlan Health & Wellness Centre.















What you will be doing:

- welcome patients as they arrive
- support patients through their arrival and registration process (including practical support of assigning patient-belonging spaces, answering questions and providing support and comfort measures before or after treatment)
- assist the surgical team, as required, with small tasks to keep things running smoothly such as restocking patient gowns and blankets
- help patients who have completed their treatment to retrieve belongings and exit the facility.

What we ask of you:

- commit to one shift per week (3 hours), for a minimum of six months
- be a good listener
- be committed to upholding patient's right to privacy and confidentiality
- be flexible and adapt as program needs evolve

Requirements:

- must have a minimum of two doses of Covid-19 vaccinations
- must have a two-step TB test (administered by hospital staff)
- provide documentation regarding your general vaccination status.

Your shift is usually on the same day (M-F) and time each week:

- 6:30 am-9:30am;
- 9:30am-12:30pm;
- 12:30pm-3:30pm;
- 3:30pm-6:30pm (or until last patient is discharged).

Start the application process by clicking here. (You will need to create your own login)

If you have any questions, please contact **Helena Finn-Vickers** at T. 905.576.8711 ext.33680 or <a href="https://hydrens.gov/h

If you want to get in touch with me, just give the Foundation office a call at 905.683.2320 x11501 or drop us an email at aphfoundation@lh.ca.

Or "like" us on <u>Facebook</u> to check out even more about what we are up to!

Yours in Philanthropy,

Tracy L. Paterson

We respect your privacy.

We do not rent, sell, or trade our mailing lists. The information you provide will be used to deliver services and to keep you informed and up to date on the activities of the Ajax Pickering Hospital Foundation. If at any time you wish to be removed from our mailing list, simply contact us by phone at 905.683.2320 x11501.

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